

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Dickinson County Healthcare System (DCH) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Dickinson County Healthcare System does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Dickinson County Healthcare System:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact DCH Patient Advocacy.

If you believe that Dickinson County Healthcare System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: DCH Patient Advocacy, 1721 S. Stephenson Ave, Iron Mountain, MI 49801, by phone at 1-906-774-1313 (TTY – 711). You can file a grievance in person, by mail or phone. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.